

Before calling an authorized service center, please check this troubleshooting chart. Many of the problems that can occur are easily corrected without the need of a technician.

Problem	Item to Check	Location
No Display	Power switch (LED should be on) Power cord plugged in Signal cable connected Signal source turned on Signal cable pin assignment	Front Rear Rear Your computer Rear/Your Computer
Display Colors Smearred	Video input level switch Termination switch	Rear Rear
Display Rolls or Tears	Signal cable pin assignment Scan frequency of video board	Rear/Your Computer Your Computer
Display is too Dark or too Bright	Contrast and brightness settings Termination switch Video input level switch	Front Rear Rear
Colors Not Uniform (dark or shadow area)	Degauss with switch	Front
D-Sub/BNC LED Blinking	Signal cables connected No signal present	Rear/Your Computer Your computer
Display too Large or Small	Size controls	Front

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