

We do not expect you to have any problems with your TAD, but if you do, be sure you installed the cassette tape. If you still have a problem, this chart might help. If not, take the TAD to your local Radio Shack store so that our personnel can assist you.

Problem	Cause/Solution
The TAD does not answer the phone.	<ul style="list-style-type: none"> * Bad phone lines connection. Check and reconnect. * The TAD is not set to answer calls. Press ANSWER so that the ANSWER indicator lights. * You have not recorded an outgoing announcement. Record the announcement.
The TAD does not record the callers' messages.	The message tape is full.
The TAD records a dial tone, beeping, or the operator's voice instead of the caller's message.	The caller hung up without leaving a message or without using the maximum time, and the TAD did not detect 8 seconds of silence.
Recordings sound distorted.	<ul style="list-style-type: none"> * You were too close to the microphone or you spoke too loudly when you recorded the announcement or memo. Re-record, and speak from about 12 inches from the front of the TAD. * The tape heads are dirty. * The tape is worn out. Replace the cassette.
You cannot operate the TAD by remote.	<ul style="list-style-type: none"> * You are using a rotary-dial phone. Use a touch-tone phone or pocket tone dialer * You did not correctly enter the security code. Enter the code within 8 seconds, and make sure each button press is at least 1/2 second long. * You did not enter a remote command within 8 seconds after the command prompt. (The TAD sounds a beep and hangs up.