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PROBLEM	CAUSE AND SOLUTION
The answering machine records a dial tone, beeping siren, or an operator's voice instead of a caller's message	The caller hung up without leaving a message or without using the maximum time and your telephone substation does not send out CPC signals. Set the CPC switch to MIN if the problem continues.
The answering machine does not answer the telephone:	<ul style="list-style-type: none"><li>* Bad phone line connection. Check and reconnect.</li><li>* The MASTER POWER switch is OFF. Turn it ON.</li><li>* Your answering machine is not set to ANSWER or ANNOUNCE ONLY.</li><li>* You did not call the line you selected by the LINE button.</li><li>* The outgoing announcement cassette is not installed.</li></ul>
The answering machine does not function though you pressed a control button:	<ul style="list-style-type: none"><li>* You did not firmly press the desired control button.</li><li>* The answering machine is still in the previous mode. Press [STOP]. Then, press the desired button.</li></ul>
The outgoing announcement stops in the middle of the announcement:	<ul style="list-style-type: none"><li>* There is a pause of two seconds or more in the announcement. Re-record the announcement.</li><li>* The cassette tape is broken. Replace the cassette.</li></ul>
The outgoing announcement is distorted:	You were too close to the microphone or you spoke too loudly when you recorded the announcement.
The outgoing or incoming message is distorted.	<ul style="list-style-type: none"><li>* The recording heads are dirty. Clean the tape heads.</li><li>* The heads are magnetized. Demagnetize the tape heads. Your local Radio Shack store sells the proper tape head demagnetizer</li><li>* The tapes are worn out. Turn the tape over and use the other</li></ul>

side. Replace tapes at least once a year.

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The remote control functions do not work:

- \* You are using a pulse dialing telephone. Use a touch-tone phone or a tone dialer.
  - \* The tone output from the telephone or tone dialer is not long enough to be effective. Try to call using another telephone or tone dialer.
  - \* You received the voice synthesized announcement. Hang up and call again later.
  - \* You entered an incorrect security code.
  - \* Seven seconds have passed after the answering machine prompts you with a command prompt.
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The ANSWER, ANNOUNCE, and MEMO indicators flash rapidly:

- \* The outgoing announcement tape has reached the end while you recorded an announcement. Press [STOP] to turn off the indicators.
  - \* The outgoing or incoming tape is torn or jammed. Replace the cassette.
  - \* Possible internal circuitry or tape mechanism has error. Set the MASTER POWER switch to OFF. Then, set the switch to ON.
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The ANSWER indicator flashes slowly and the MEMO indicator flashes rapidly:

The incoming message tape has come to the end while recording an incoming message. Listen to the messages, and rewind the tape.

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Eight beeps sound when you press a button on the answering machine.

- \* Outgoing announcement cassette or incoming message cassette is missing. Install the cassette.
  - \* Incoming message tape is at the beginning. Press (PLAY) or [FAST-F].
  - \* Incoming message tape is at the end. Press [REWIND] or [ERASE REWIND].
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If you still have problems, bring your answering machine to your local

Radio Shack store so that our personnel can assist you and arrange for service if needed.

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